IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

O'KEEFFE, Michael et al.

Serial No.

10/741,519

Filed

: December 22, 2003

For

Remote control of a contact within a contact

centre

Examiner

GAUTHIER, Gerald

Art Unit

2614

Confirmation No.

4453

Attorney Docket No. :

920673-95341

PETITION FOR EXTENSION OF TIME

Honorable Director of Patents and Trademarks P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136, the applicant hereby petitions for an extension of time of one month to respond to the office action of September 3, 2008. Response will therefore be timely if filed with the Patent and Trademark Office no later than January 3, 2009.

In accordance with the provisions of 37 C.F.R. §1.17, the required fee of \$130.00 should be deducted from Deposit Account No. 12-0913.

December 31, 2008

Respectfully submitted

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